

Interface Dedicada (Open Banking API)					
	Disponibilidade	Performance para PISP (milissegundos)	Performance para AISP (milissegundos)	Performance para CBPII (milissegundos)	Taxa de Erros nas respostas aos TPPs
SLA	99%	5.000	7.000	5.000	10%
Verificado no Período	100%	1.273	778	0	0,04%
01-out-19	100%	0	738	0	0,00%
02-out-19	100%	0	1.059	0	0,06%
03-out-19	100%	0	825	0	0,00%
04-out-19	100%	1.200	776	0	0,00%
05-out-19	100%	0	750	0	0,00%
06-out-19	100%	0	826	0	0,00%
07-out-19	100%	1.129	760	0	0,00%
08-out-19	100%	1.026	806	0	0,00%
09-out-19	100%	0	730	0	0,00%
10-out-19	100%	0	744	0	0,00%
11-out-19	100%	0	754	0	0,00%
12-out-19	100%	0	774	0	0,00%
13-out-19	100%	0	706	0	0,00%
14-out-19	100%	0	703	0	0,00%
15-out-19	100%	0	770	0	0,00%
16-out-19	100%	1.204	723	0	0,00%
17-out-19	100%	0	719	0	0,00%
18-out-19	100%	0	721	0	0,05%
19-out-19	100%	0	734	0	0,00%
20-out-19	100%	0	723	0	0,00%
21-out-19	100%	0	729	0	0,63%
22-out-19	100%	0	735	0	0,00%
23-out-19	100%	0	749	0	0,00%
24-out-19	100%	0	745	0	0,00%
25-out-19	100%	1.529	760	0	0,00%
26-out-19	100%	0	743	0	0,00%
27-out-19	100%	0	704	0	0,11%
28-out-19	100%	0	738	0	0,09%
29-out-19	100%	0	841	0	0,00%
30-out-19	100%	0	808	0	0,00%
31-out-19	100%	0	816	0	0,00%
01-nov-19	100%	0	772	0	0,00%
02-nov-19	100%	0	739	0	0,00%
03-nov-19	100%	0	745	0	0,00%
04-nov-19	100%	962	718	0	0,05%
05-nov-19	100%	0	746	0	0,00%
06-nov-19	100%	0	740	0	0,00%
07-nov-19	100%	0	750	0	0,00%
08-nov-19	100%	0	760	0	0,00%
09-nov-19	100%	0	726	0	0,00%
10-nov-19	100%	0	687	0	0,00%
11-nov-19	100%	0	723	0	0,99%
12-nov-19	100%	0	761	0	0,08%
13-nov-19	100%	0	683	0	0,00%
14-nov-19	100%	0	663	0	0,23%
15-nov-19	100%	0	665	0	0,00%

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	Disponibilidade	Performance para PISP (milissegundos)	Performance para AISP (milissegundos)	Performance para CBPII (milissegundos)	Taxa de Erros nas respostas aos TPPs
16-nov-19	100%	2.790	642	0	0,00%
17-nov-19	100%	0	609	0	0,00%
18-nov-19	100%	0	625	0	0,00%
19-nov-19	100%	0	654	0	0,00%
20-nov-19	100%	1.605	641	0	0,00%
21-nov-19	100%	925	605	0	0,00%
22-nov-19	100%	849	670	0	0,03%
23-nov-19	100%	0	693	0	0,07%
24-nov-19	100%	0	673	0	0,00%
25-nov-19	100%	0	684	0	0,00%
26-nov-19	100%	0	737	0	0,00%
27-nov-19	100%	0	714	0	0,05%
28-nov-19	100%	0	733	0	0,00%
29-nov-19	100%	0	815	0	0,00%
30-nov-19	100%	0	792	0	0,00%
01-dez-19	100%	0	739	0	0,00%
02-dez-19	100%	0	744	0	0,05%
03-dez-19	100%	0	802	0	0,00%
04-dez-19	100%	0	772	0	0,05%
05-dez-19	100%	0	792	0	0,00%
06-dez-19	100%	0	847	0	0,00%
07-dez-19	100%	0	841	0	0,00%
08-dez-19	100%	0	756	0	0,29%
09-dez-19	100%	0	753	0	0,00%
10-dez-19	100%	0	829	0	0,05%
11-dez-19	100%	0	818	0	0,00%
12-dez-19	100%	0	809	0	0,00%
13-dez-19	100%	0	807	0	0,00%
14-dez-19	100%	0	836	0	0,00%
15-dez-19	100%	0	804	0	0,00%
16-dez-19	100%	0	766	0	0,00%
17-dez-19	100%	0	820	0	0,00%
18-dez-19	100%	0	830	0	0,04%
19-dez-19	100%	0	808	0	0,00%
20-dez-19	100%	0	871	0	0,06%
21-dez-19	100%	0	909	0	0,03%
22-dez-19	100%	0	900	0	0,01%
23-dez-19	100%	0	982	0	0,43%
24-dez-19	100%	0	1.007	0	0,11%
25-dez-19	100%	0	693	0	0,03%
26-dez-19	100%	0	762	0	0,04%
27-dez-19	100%	0	768	0	0,03%
28-dez-19	100%	0	764	0	0,03%
29-dez-19	100%	0	710	0	0,05%
30-dez-19	100%	0	715	0	0,00%
31-dez-19	100%	0	687	0	0,02%

Interfaces Acesso Direto (Homebanking)				
	Disponibilidade	Performance para PISP (milissegundos)	Performance para AISP (milissegundos)	Performance para CBPII (milissegundos)
SLA	99%	5.000	7.000	5.000
Verificado no Período	99%	902	832	486
01-out-19	100%	1.021	924	509
02-out-19	98%	996	872	517
03-out-19	100%	859	772	425
04-out-19	100%	887	787	441
05-out-19	100%	759	651	401
06-out-19	93%	732	590	382
07-out-19	100%	896	759	440
08-out-19	100%	896	807	452
09-out-19	100%	835	746	451
10-out-19	100%	849	750	455
11-out-19	100%	902	801	459
12-out-19	93%	750	716	1.038
13-out-19	100%	727	679	747
14-out-19	100%	910	889	598
15-out-19	99%	826	736	557
16-out-19	100%	808	725	415
17-out-19	93%	893	798	442
18-out-19	89%	856	772	507
19-out-19	100%	754	679	401
20-out-19	100%	769	669	410
21-out-19	100%	1.109	1.116	688
22-out-19	98%	1.908	1.525	749
23-out-19	100%	961	924	568
24-out-19	100%	969	921	551
25-out-19	100%	1.027	941	565
26-out-19	100%	734	672	430
27-out-19	100%	750	671	401
28-out-19	100%	916	863	464
29-out-19	100%	927	892	1.374
30-out-19	100%	956	907	493
31-out-19	100%	980	956	535
01-nov-19	100%	1.048	988	656
02-nov-19	100%	760	675	382
03-nov-19	98%	774	668	414
04-nov-19	100%	1.104	993	528
05-nov-19	100%	1.068	1.031	548
06-nov-19	100%	915	884	492
07-nov-19	98%	983	945	513
08-nov-19	100%	966	919	593
09-nov-19	100%	751	694	433
10-nov-19	100%	944	1.036	610
11-nov-19	100%	903	857	524
12-nov-19	100%	893	809	480
13-nov-19	100%	804	766	451
14-nov-19	100%	855	769	421
15-nov-19	100%	949	890	500

Interfaces Acesso Direto (Homebanking)

	Disponibilidade	Performance para PISP (milissegundos)	Performance para AISP (milissegundos)	Performance para CBPII (milissegundos)
16-nov-19	100%	774	696	412
17-nov-19	100%	749	655	373
18-nov-19	100%	858	780	423
19-nov-19	100%	871	800	448
20-nov-19	97%	932	884	494
21-nov-19	100%	836	782	424
22-nov-19	100%	863	799	457
23-nov-19	100%	750	696	419
24-nov-19	94%	788	678	370
25-nov-19	100%	895	814	425
26-nov-19	100%	915	828	465
27-nov-19	100%	784	751	410
28-nov-19	100%	834	774	407
29-nov-19	100%	858	794	434
30-nov-19	100%	709	678	389
01-dez-19	79%	763	643	368
02-dez-19	100%	1.087	906	447
03-dez-19	100%	949	879	454
04-dez-19	100%	875	806	448
05-dez-19	100%	862	792	405
06-dez-19	100%	887	809	428
07-dez-19	100%	828	775	471
08-dez-19	100%	740	648	396
09-dez-19	100%	917	790	403
10-dez-19	100%	901	793	410
11-dez-19	100%	869	790	402
12-dez-19	100%	828	757	437
13-dez-19	100%	912	812	427
14-dez-19	100%	800	739	423
15-dez-19	100%	712	643	344
16-dez-19	100%	805	744	385
17-dez-19	100%	798	766	397
18-dez-19	100%	811	756	409
19-dez-19	100%	779	741	397
20-dez-19	100%	835	764	403
21-dez-19	100%	1.129	1.171	791
22-dez-19	100%	1.025	1.075	688
23-dez-19	100%	857	781	426
24-dez-19	100%	782	702	405
25-dez-19	100%	735	642	414
26-dez-19	99%	812	749	456
27-dez-19	100%	833	779	438
28-dez-19	100%	730	672	388
29-dez-19	100%	728	690	425
30-dez-19	100%	930	854	452
31-dez-19	89%	880	825	448