

Interface Dedicada (Open Banking API)					
	Disponibilidade	Performance para PISP (milissegundos)	Performance para AISP (milissegundos)	Performance para CBPII (milissegundos)	Taxa de Erros nas respostas aos TPPs
SLA	99%	5.000	7.000	5.000	10%
Verificado no Período	100%	364	520	0	1,09%
01-jul-20	100%	576	679	0	0,54%
02-jul-20	100%	600	635	0	0,09%
03-jul-20	100%	1.090	574	0	0,09%
04-jul-20	100%	0	522	0	0,09%
05-jul-20	100%	428	462	0	0,02%
06-jul-20	100%	2.521	498	0	2,27%
07-jul-20	100%	276	561	0	0,46%
08-jul-20	100%	643	542	0	0,34%
09-jul-20	100%	0	527	0	0,12%
10-jul-20	100%	387	531	0	0,17%
11-jul-20	100%	0	527	0	0,07%
12-jul-20	100%	649	475	0	2,79%
13-jul-20	100%	0	505	0	3,36%
14-jul-20	100%	765	576	0	0,19%
15-jul-20	100%	431	584	0	0,07%
16-jul-20	100%	641	574	0	0,17%
17-jul-20	100%	596	593	0	0,15%
18-jul-20	100%	0	619	0	0,01%
19-jul-20	100%	606	556	0	0,10%
20-jul-20	100%	0	569	0	2,62%
21-jul-20	100%	0	580	0	0,08%
22-jul-20	100%	0	598	0	0,04%
23-jul-20	100%	329	610	0	0,05%
24-jul-20	100%	336	637	0	0,05%
25-jul-20	100%	312	590	0	0,03%
26-jul-20	100%	315	551	0	0,02%
27-jul-20	100%	327	584	0	7,75%
28-jul-20	100%	293	599	0	0,09%
29-jul-20	100%	366	612	0	0,06%
30-jul-20	100%	358	621	0	0,08%
31-jul-20	100%	306	654	0	0,08%
01-ago-20	100%	373	616	0	0,16%
02-ago-20	100%	285	556	0	0,09%
03-ago-20	100%	294	608	0	0,23%
04-ago-20	100%	346	672	0	0,11%
05-ago-20	100%	261	638	0	0,21%
06-ago-20	100%	703	585	0	0,38%
07-ago-20	100%	467	544	0	0,35%
08-ago-20	100%	250	516	0	0,45%
09-ago-20	100%	337	472	0	0,57%
10-ago-20	100%	356	489	0	1,25%
11-ago-20	100%	332	527	0	0,40%
12-ago-20	100%	419	515	0	0,27%
13-ago-20	100%	315	515	0	0,43%
14-ago-20	100%	345	512	0	0,40%
15-ago-20	100%	434	530	0	0,51%

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	Disponibilidade	Performance para PISP (milissegundos)	Performance para AISP (milissegundos)	Performance para CBPII (milissegundos)	Taxa de Erros nas respostas aos TPPs
16-ago-20	100%	0	487	0	0,54%
17-ago-20	100%	369	502	0	2,58%
18-ago-20	100%	323	533	0	0,56%
19-ago-20	100%	467	545	0	0,50%
20-ago-20	100%	231	543	0	0,53%
21-ago-20	100%	0	550	0	0,43%
22-ago-20	100%	231	552	0	0,56%
23-ago-20	100%	353	524	0	0,53%
24-ago-20	100%	247	541	0	3,95%
25-ago-20	100%	531	538	0	0,53%
26-ago-20	100%	341	486	0	0,58%
27-ago-20	100%	291	441	0	0,57%
28-ago-20	100%	233	440	0	0,49%
29-ago-20	100%	227	431	0	0,80%
30-ago-20	100%	0	412	0	0,99%
31-ago-20	100%	374	430	0	6,20%
01-set-20	100%	243	459	0	1,18%
02-set-20	100%	185	456	0	0,96%
03-set-20	100%	192	458	0	1,86%
04-set-20	100%	250	505	0	0,72%
05-set-20	100%	225	497	0	0,76%
06-set-20	100%	176	457	0	0,78%
07-set-20	100%	302	447	0	4,26%
08-set-20	100%	369	472	0	0,83%
09-set-20	100%	344	458	0	0,53%
10-set-20	100%	317	450	0	0,44%
11-set-20	100%	554	446	0	0,45%
12-set-20	100%	179	467	0	0,70%
13-set-20	100%	236	422	0	0,76%
14-set-20	100%	234	437	0	6,07%
15-set-20	100%	457	512	0	0,86%
16-set-20	100%	306	521	0	0,85%
17-set-20	100%	533	512	0	0,90%
18-set-20	100%	383	523	0	0,59%
19-set-20	100%	176	492	0	0,73%
20-set-20	100%	253	499	0	5,99%
21-set-20	100%	227	489	0	4,99%
22-set-20	100%	391	492	0	0,83%
23-set-20	100%	226	430	0	2,16%
24-set-20	100%	576	417	0	0,99%
25-set-20	100%	234	429	0	0,78%
26-set-20	100%	0	445	0	0,57%
27-set-20	100%	0	407	0	0,48%
28-set-20	100%	171	419	0	4,91%
29-set-20	100%	297	473	0	1,06%
30-set-20	100%	353	505	0	1,35%

Interfaces Acesso Direto (Homebanking)				
	Disponibilidade	Performance para PISP (milissegundos)	Performance para AISP (milissegundos)	Performance para CBPII (milissegundos)
SLA	99%	5.000	7.000	5.000
Verificado no Período	100%	1.177	1.068	658
01-jul-20	100%	1.070	1.299	674
02-jul-20	100%	1.054	1.275	672
03-jul-20	100%	1.019	1.393	706
04-jul-20	100%	973	1.102	606
05-jul-20	100%	848	1.034	535
06-jul-20	100%	1.022	1.158	626
07-jul-20	100%	1.012	1.202	642
08-jul-20	100%	1.107	1.403	712
09-jul-20	100%	1.001	1.284	687
10-jul-20	100%	1.046	1.353	725
11-jul-20	100%	904	1.157	635
12-jul-20	100%	823	997	543
13-jul-20	100%	1.008	1.251	778
14-jul-20	100%	993	1.269	654
15-jul-20	100%	1.033	1.255	680
16-jul-20	100%	1.131	1.253	645
17-jul-20	100%	1.025	1.271	684
18-jul-20	100%	1.133	1.178	631
19-jul-20	100%	950	1.078	556
20-jul-20	100%	1.638	3.467	1.583
21-jul-20	100%	1.169	1.396	705
22-jul-20	100%	1.378	2.197	997
23-jul-20	100%	1.085	717	403
24-jul-20	100%	1.176	1.604	779
25-jul-20	100%	1.025	635	351
26-jul-20	90%	971	587	351
27-jul-20	100%	1.166	736	443
28-jul-20	100%	1.225	766	447
29-jul-20	100%	1.217	739	457
30-jul-20	100%	1.240	755	436
31-jul-20	100%	1.188	1.038	545
01-ago-20	100%	1.115	704	414
02-ago-20	100%	1.053	618	359
03-ago-20	100%	1.370	829	496
04-ago-20	100%	1.511	933	619
05-ago-20	100%	1.305	811	457
06-ago-20	100%	1.291	789	457
07-ago-20	100%	1.278	813	479
08-ago-20	100%	1.093	675	400
09-ago-20	100%	1.051	630	355
10-ago-20	100%	1.333	941	578
11-ago-20	100%	1.221	756	434
12-ago-20	100%	1.189	748	443
13-ago-20	100%	1.196	760	450
14-ago-20	95%	1.280	813	485
15-ago-20	100%	1.052	687	413

Interfaces Acesso Direto (Homebanking)

	Disponibilidade	Performance para PISP (milissegundos)	Performance para AISP (milissegundos)	Performance para CBPII (milissegundos)
16-ago-20	100%	1.017	712	360
17-ago-20	100%	1.137	715	406
18-ago-20	100%	1.122	737	422
19-ago-20	100%	1.137	784	511
20-ago-20	100%	1.158	939	651
21-ago-20	100%	1.166	773	462
22-ago-20	100%	1.095	880	611
23-ago-20	100%	1.038	846	583
24-ago-20	100%	1.282	960	653
25-ago-20	100%	1.192	968	661
26-ago-20	100%	1.214	971	658
27-ago-20	100%	1.185	935	670
28-ago-20	100%	1.173	886	590
29-ago-20	100%	1.091	868	611
30-ago-20	100%	1.044	848	581
31-ago-20	100%	1.264	1.045	712
01-set-20	100%	1.418	1.045	716
02-set-20	100%	1.425	1.001	709
03-set-20	100%	2.299	2.007	1.392
04-set-20	100%	1.363	1.087	742
05-set-20	100%	1.115	823	570
06-set-20	100%	1.070	791	578
07-set-20	100%	1.333	984	757
08-set-20	100%	1.305	940	658
09-set-20	100%	1.269	956	671
10-set-20	100%	1.239	1.039	787
11-set-20	100%	1.423	1.095	771
12-set-20	100%	1.311	1.183	1.134
13-set-20	100%	1.019	895	697
14-set-20	100%	1.255	1.058	801
15-set-20	100%	1.290	1.104	843
16-set-20	100%	1.231	1.053	790
17-set-20	100%	1.192	1.046	804
18-set-20	100%	1.267	1.034	779
19-set-20	100%	1.035	939	719
20-set-20	100%	1.027	909	688
21-set-20	100%	1.203	1.079	816
22-set-20	100%	1.246	1.054	816
23-set-20	100%	943	1.009	781
24-set-20	100%	960	1.031	806
25-set-20	100%	1.154	1.040	793
26-set-20	100%	857	922	693
27-set-20	100%	784	864	668
28-set-20	100%	960	1.084	842
29-set-20	100%	954	1.043	801
30-set-20	100%	992	1.097	817