

Open Banking

Relatório de Acompanhamento

Interface Dedicada (Open Banking API)					
	Disponibilidade	Performance para PISP (milissegundos)	Performance para AISP (milissegundos)	Performance para CBPII (milissegundos)	Taxa de Erros nas respostas aos TPPs
SLA	99%	5.000	7.000	5.000	10%
Verificado no Período	100%	323	601	0	0,90%
01-abr-26	100%	382	793	0	0,19%
02-abr-26	100%	327	565	0	0,18%
03-abr-26	100%	330	607	0	0,20%
04-abr-26	100%	330	591	0	0,21%
05-abr-26	100%	335	608	0	0,21%
06-abr-26	100%	372	656	0	9,39%
07-abr-26	100%	400	789	0	0,25%
08-abr-26	100%	413	942	0	0,20%
09-abr-26	100%	447	1.012	0	0,29%
10-abr-26	100%	466	1.027	0	0,30%
11-abr-26	100%	437	926	0	0,72%
12-abr-26	100%	500	1.058	0	0,29%
13-abr-26	100%	482	1.417	0	1,17%
14-abr-26	100%	388	762	0	0,98%
15-abr-26	100%	498	1.123	0	0,41%
16-abr-26	100%	397	853	0	0,22%
17-abr-26	100%	460	949	0	0,21%
18-abr-26	100%	442	862	0	0,21%
19-abr-26	100%	394	848	0	1,77%
20-abr-26	100%	303	528	0	0,29%
21-abr-26	100%	246	407	0	0,81%
22-abr-26	100%	247	409	0	0,24%
23-abr-26	100%	251	405	0	0,19%
24-abr-26	100%	264	423	0	0,26%
25-abr-26	100%	265	432	0	0,22%
26-abr-26	100%	256	407	0	7,98%
27-abr-26	100%	267	416	0	1,25%
28-abr-26	100%	259	462	0	0,28%
29-abr-26	100%	254	410	0	0,22%
30-abr-26	100%	263	499	0	0,21%
01-mai-26	100%	270	444	0	0,22%
02-mai-26	100%	275	438	0	0,25%
03-mai-26	100%	281	450	0	0,24%
04-mai-26	100%	299	514	0	0,66%
05-mai-26	100%	297	688	0	1,99%
06-mai-26	100%	331	733	0	0,81%
07-mai-26	100%	336	620	0	0,25%
08-mai-26	100%	345	665	0	0,29%
09-mai-26	100%	350	710	0	0,26%
10-mai-26	100%	367	682	0	2,10%
11-mai-26	100%	319	682	0	1,94%
12-mai-26	100%	295	474	0	2,75%
13-mai-26	100%	307	574	0	0,26%
14-mai-26	100%	303	553	0	0,26%
15-mai-26	100%	316	595	0	0,23%

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16-mai-26	100%	320	612	0	0,22%
17-mai-26	100%	325	575	0	0,34%
18-mai-26	100%	255	462	0	0,83%
19-mai-26	100%	245	414	0	0,28%
20-mai-26	100%	268	424	0	0,33%
21-mai-26	100%	274	482	0	1,05%
22-mai-26	100%	270	451	0	0,21%
23-mai-26	100%	254	403	0	0,24%
24-mai-26	100%	256	374	0	0,24%
25-mai-26	100%	268	404	0	0,95%
26-mai-26	100%	269	452	0	0,21%
27-mai-26	100%	276	483	0	0,21%
28-mai-26	100%	289	496	0	0,19%
29-mai-26	100%	304	526	0	0,18%
30-mai-26	100%	310	549	0	0,21%
31-mai-26	100%	318	561	0	0,21%
01-jun-26	100%	348	624	0	4,54%
02-jun-26	100%	361	688	0	0,21%
03-jun-26	100%	377	771	0	0,29%
04-jun-26	100%	380	815	0	0,22%
05-jun-26	100%	384	797	0	0,20%
06-jun-26	100%	273	491	0	0,25%
07-jun-26	100%	276	467	0	0,23%
08-jun-26	100%	309	542	0	11,75%
09-jun-26	100%	315	571	0	0,20%
10-jun-26	100%	323	591	0	0,20%
11-jun-26	100%	263	472	0	0,21%
12-jun-26	100%	262	429	0	0,21%
13-jun-26	100%	262	458	0	0,24%
14-jun-26	100%	274	427	0	7,21%
15-jun-26	100%	285	464	0	0,85%
16-jun-26	100%	259	446	0	0,19%
17-jun-26	100%	255	405	0	0,26%
18-jun-26	100%	269	439	0	0,20%
19-jun-26	100%	278	502	0	1,04%
20-jun-26	100%	282	466	0	0,33%
21-jun-26	100%	291	453	0	0,22%
22-jun-26	100%	298	485	0	2,17%
23-jun-26	100%	312	547	0	0,44%
24-jun-26	100%	311	536	0	0,20%
25-jun-26	100%	323	594	0	0,22%
26-jun-26	100%	331	597	0	0,20%
27-jun-26	100%	338	624	0	0,26%
28-jun-26	100%	361	593	0	0,22%
29-jun-26	100%	368	662	0	2,26%
30-jun-26	100%	380	733	0	0,17%

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Relatório de Acompanhamento

Interfaces Acesso Direto (Homebanking)				
	Disponibilidade	Performance para PISP (milissegundos)	Performance para AISP (milissegundos)	Performance para CBPII (milissegundos)
SLA	99%	5.000	7.000	5.000
Verificado no Período	99%	19.657	1.331	1.398
01-abr-26	100%	51.310	1.373	1.530
02-abr-26	100%	22.350	1.314	1.442
03-abr-26	100%		1.348	1.393
04-abr-26	100%	26.155	1.282	1.394
05-abr-26	100%		1.273	1.419
06-abr-26	98%	26.756	1.335	1.398
07-abr-26	100%		1.387	1.500
08-abr-26	100%	31.279	1.489	1.509
09-abr-26	100%	23.548	1.439	1.808
10-abr-26	100%	22.281	1.358	1.397
11-abr-26	100%	18.670	1.330	1.243
12-abr-26	100%	15.695	1.224	1.246
13-abr-26	100%	29.408	1.345	1.395
14-abr-26	100%		1.332	1.424
15-abr-26	100%		1.291	1.361
16-abr-26	100%	38.355	1.320	1.362
17-abr-26	100%	13.817	1.322	1.361
18-abr-26	100%	14.631	1.272	1.426
19-abr-26	100%		1.294	1.288
20-abr-26	100%	33.250	1.349	1.446
21-abr-26	100%	42.095	1.336	1.415
22-abr-26	100%	35.247	1.342	1.519
23-abr-26	100%	74.747	1.372	1.549
24-abr-26	100%	17.915	1.306	1.348
25-abr-26	100%	35.231	1.310	1.297
26-abr-26	100%	13.111	1.252	1.284
27-abr-26	100%	44.522	1.328	1.429
28-abr-26	100%	22.698	1.352	1.499
29-abr-26	100%	29.585	1.332	1.396
30-abr-26	100%	14.952	1.384	1.539
01-mai-26	100%		1.288	1.340
02-mai-26	100%	14.625	1.257	1.328
03-mai-26	100%	19.364	1.261	1.249
04-mai-26	99%	36.193	1.374	1.463
05-mai-26	100%		1.471	1.586
06-mai-26	100%	24.936	1.563	1.627
07-mai-26	100%	33.880	1.315	1.379
08-mai-26	100%	38.505	1.331	1.367
09-mai-26	100%		1.248	1.298
10-mai-26	100%	16.993	1.229	1.221
11-mai-26	100%	22.960	1.878	1.749
12-mai-26	100%	6.502	1.295	1.415
13-mai-26	100%	22.017	1.320	1.410
14-mai-26	100%	26.866	1.274	1.381
15-mai-26	99%	17.819	1.360	1.457

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Interfaces Acesso Direto (Homebanking)

	Disponibilidade	Performance para PISP (milissegundos)	Performance para AISP (milissegundos)	Performance para CBPII (milissegundos)
16-mai-26	100%		1.250	1.398
17-mai-26	100%	18.869	1.244	1.297
18-mai-26	99%	9.925	1.282	1.386
19-mai-26	100%		1.313	1.432
20-mai-26	100%	49.715	1.430	1.525
21-mai-26	100%	21.036	1.282	1.391
22-mai-26	100%		1.283	1.323
23-mai-26	100%	3.808	1.232	1.256
24-mai-26	100%	46.740	1.331	1.208
25-mai-26	100%	20.695	1.315	1.411
26-mai-26	100%		1.322	1.363
27-mai-26	99%	11.835	1.333	1.346
28-mai-26	100%	13.633	1.337	1.399
29-mai-26	100%		1.331	1.440
30-mai-26	100%	7.402	1.390	1.313
31-mai-26	100%	10.738	1.439	1.284
01-jun-26	100%	27.447	1.346	1.404
02-jun-26	100%	44.640	1.311	1.348
03-jun-26	99%	15.009	1.323	1.350
04-jun-26	100%		1.248	1.233
05-jun-26	100%	23.488	1.296	1.363
06-jun-26	100%		1.261	1.334
07-jun-26	93%		1.238	1.256
08-jun-26	100%	17.564	1.320	1.388
09-jun-26	99%	30.268	1.330	1.444
10-jun-26	100%	9.125	1.292	1.304
11-jun-26	100%	30.784	1.299	1.425
12-jun-26	99%	30.675	1.359	1.479
13-jun-26	99%		1.243	1.460
14-jun-26	100%	14.376	1.259	1.285
15-jun-26	100%	17.406	1.321	1.387
16-jun-26	100%		1.298	1.379
17-jun-26	100%	42.469	1.355	1.416
18-jun-26	84%	20.765	1.317	1.492
19-jun-26	100%	44.556	1.324	1.369
20-jun-26	100%		1.290	1.289
21-jun-26	100%		1.280	1.332
22-jun-26	86%	20.134	1.332	1.427
23-jun-26	89%	31.617	1.347	1.370
24-jun-26	99%	27.831	1.341	1.452
25-jun-26	100%	33.840	1.345	1.419
26-jun-26	100%	48.554	1.400	1.560
27-jun-26	100%		1.280	1.349
28-jun-26	100%	20.741	1.317	1.318
29-jun-26	100%	44.834	1.386	1.421
30-jun-26	100%		1.530	1.517